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CERTIFICATE No. ITSMS-30/13

**IT IS HEREBY CERTIFIED THAT THE INFORMATION TECHNOLOGY SERVICE
MANAGEMENT SYSTEM OPERATED BY**

INFOTEAM S.R.L.

VIALE PINDARO 14 65127 PESCARA (PE) ITALIA

IN THE FOLLOWING OPERATIONAL UNITS

VIALE PINDARO 14 65127 Pescara (PE) ITALIA

IS IN COMPLIANCE WITH THE STANDARD

ISO/IEC 20000-1:2018

FOR THE FOLLOWING FIELD(S) OF ACTIVITIES

IAF:33

IL SISTEMA DI GESTIONE DEI SERVIZI CHE SUPPORTA I SERVIZI FORNITI DALL'AREA OPERATIVA DI ASSISTENZA
TECNICA IT AI CLIENTI ESTERNI

**THE SERVICE MANAGEMENT SYSTEM THAT SUPPORTS THE SERVICES PROVIDED BY THE IT TECHNICAL
ASSISTANCE OPERATIVE AREA TO EXTERNAL CUSTOMERS**

The validity of this certificate is dependent on an annual audit and on a complete review, every three years, of the management system.

The use and validity of this certificate are subject to compliance with the RINA Rules for the certification of Information Technology Service Management Systems.

First Issue	04.07.2013	Renewal decision date	07.07.2022
Expiry Date	30.06.2025	Revision date	07.07.2022

Previous certification cycle expiry date 30/06/2022
and renewal audit ended on 09/06/2022



ITX N° 002 L

Membro degli Accordi di Mutuo
Riconoscimento EA, IAF e ILAC
Signatory of EA, IAF and ILAC
Mutual Recognition Agreements

Uberto Candelora
Ancona & Pescara Management
System Certification, Head

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